Candidate - 5jMPvRe7

Kasilof, AK

Overview

I am seeking a position to utilize my extensive software development and project management experience, which includes advanced integration and business analysis. I build strong relationships and demonstrate communication skills ranging from executive level correspondence to end user documentation. I have a broad understanding of several ERP packages and the software development life cycle utilizing waterfall, scrum, and agile methodologies with cross functional and international teams. My healthcare and financial industry experience comes from working on customer integration and cloud transformation projects.

Professional Experience

Senior Program Manager   Jan 2022 - Present

********** Seattle, WA

- Manage cross functional programs
- Project management with internal customers including international teams, South Africa and Dublin
- Schedule, manage risk, coordinate deliverables and communicate with stakeholders
- Methodologies include Agile and Waterfall utilizing SmartSheets, Excel, and Asana

Technical Delivery Manager   Oct 2021 - Jan 2022

**********, Inc., Minneapolis, MN

- Delivery program manager over multiple technical projects (Financial Industry)
  - Cloud transformation and Hardware upgrade
- Project planning and risk management
- Coordinate resources with internal and vendor teams
- Communicate with stakeholders
- Responsible for budget and financial reporting

Project Delivery Manager   Jan 2021 – Sep 2021

********** Services, Hanover, Maryland

- Delivery project manager on multiple customer projects (Healthcare & Financial Industries)
  - Financial Projects: Credit card fraud detection, Student loan application and processing
  - Healthcare Projects: Cloud assessments and transformation
  - Salesforce customization
  - Agile training and transformation
- Act as scrum master on projects
- Staff projects with contractors and employees
- Coordinate resources with international teams in India
- Communicate with internal and customer stakeholders
- Projects range from short assessment projects to long term implementation projects ($130K - $1M)
- Projects are run as Agile utilizing ADO, VersionOne or Jira

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Application Development Manager   **2018 – Jan 2021**

*********, Alpharetta, Georgia
- Manage a team of 10 R&D and Business Services software engineers which utilize Agile and Scrum development methodology
- Coordinate resources with international teams Shanghai and Manila
- Perform load balancing with sub-contractors for both R&D and Business Services projects
- Provide custom programming for data conversions, integration hooks and custom business solutions
- Responsible for staffing and development of both R&D and Business Services teams
- Utilize Version One software for sprint planning

Technical Services Manager   **2013 – 2018**

**********, Alpharetta, Georgia

- Manage a team of 12 that consisted of R&D and Business Services software engineers and technical consultants
- Schedule technical and implementation resources for Business Services
- Perform load balancing with sub-contractors for both R&D and Business Services Projects
- Design custom programming for data conversions, integration hooks and custom business solutions
- Oversee staffing and development of both R&D and Business Services teams

Technical Programming Manager	2008 – 2013
R&D Programming Manager	2005 – 2008
Programming Manager	2004 – 2005

Engagement Manager (Custom Services Manager)   **1997 – 2004**

**********, Inc. (Syteline) Alpharetta, GA   2003 – 2004
- Managed a team of 5 Internal Analysts from former acquisitions of Mapics
- Responsible for staffing the team and performed load balancing with sub-contractors from various partners
- Worked directly with clients to analyze unique business needs and create custom programming for data conversions, integration hooks and business solutions
- Trained onsite classes for Progress Language Applications and Results as well as a variety of application classes. Specialized in consulting and training of the product configurator
- Built strong and streamlined communication with the Implementation Consultants and Project Leaders for quick resolutions of issues during the modeling and final phases of implementation

Senior Business System Analyst	1998 – 2002
Business System Analyst	1997 – 1998

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Education

Certified Scrum Master	Scrum Alliance
CSSC - Six Sigma Black Belt Certification	Aveta Business Institute
Certificate in Management AMA	WCTC
APICS, Certificate in Integrated Resource Management (CIRM)	APICS Society
Certificate in Total Data Processing	MBTI

Career Skills

Programming: Visual Basic, VB .Net, XML, HTML, CSS, JavaScript, Synergy DBL, SQL, C#

Tools: Visual Studio, VS Code, VersionOne, BaseCamp, SmartSheet, MS Office Suite, Jira, VersionOne

Methodology: Agile, Scrum, Waterfall, Kanban

General: Scrum master, agile methodology, problem solver, communication, business analysis, waterfall methodology, Microsoft, software development life cycle, budget, strategic planning, scrum ceremonies, SAFe, communications planning, change impact analysis, written communication, facilitation, easily adaptable, coordination skills, delivery management, team leadership, consulting, agile development, business leadership, business requirements, change management, conflict resolution, product requirements, risk assessment, technical operations, program development, training, coaching, mentor